

Phone: 571-358-9858 Fax: 571-376-6934

WEBSITE PRIVACY POLICY

Nicole Schweon, LPC, LLC respects the privacy of all visitors to her website. Nicole wants all site visitors to feel assured that information provided online is used responsibly and appropriately. To protect online privacy, Nicole Schweon, LPC, LLC has implemented the following policy.

This counseling practice is located in the United States and this is a US-based website. By using this website, or the services/links provided, you agree to the data collection, use, disclosure and storage practices described in this privacy policy.

POLICY CHANGES

If there are material changes to privacy policies, you will be notified by the posting of the updated policy on the site. Nicole Schweon, LPC, LLC reserves the right to modify this privacy policy at any time, so please review this page frequently for any changes. Amendments to this privacy policy will be effective when posted. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted, the changes to any amended or revised privacy policy by your continued use of this website.

WHAT INFORMATION DOES NICOLE SCHWEON, LPC, LLC COLLECT?

It is our general policy to collect and store only personal information that site visitors knowingly provide on the contact form on this website. This website collects information from you when you choose to provide it to us but also tracking of where this information was gathered, such as location. Informed collected could include, for example, when a visitor sends an email via the third-party service, inquiring about therapeutic services, requesting therapy referrals, or logging into your confidential Therapy Appointment client portal linked from this website.

The information we collect via the third-party service collector may include your name, address, email address, telephone number, mobile telephone number, geolocation information, and user name for Therapy Appointment client portal. If you use a link to this website, this website may receive certain information about you from the third party based on your registration and privacy settings on those third party services. To gain access to the confidential Therapy Appointment portal, clients are asked to register and provide personal information.

From General Users. Nicole Schweon, LPC, LLC does not automatically collect any personal information from users just by browsing its websites. Only aggregate data -- such as the number of hits per page, or general location-- are collected. Aggregate data are only used for internal and marketing purposes and do not provide any personally identifying information.

What About Information About Children? Protecting children's privacy is important to us. This practice does not provide services, nor knowingly collect any personal information from, children under the age of eighteen.



HOW IS COLLECTED DATA USED?

Disclosures to Third Parties. Nicole Schweon, LPC, LLC does not disclose to third parties other than directed by written consent in the financial disclosures for payment of services and the utilization of a Electronic Health Record system for client management records. Users may contact Nicole Schweon, LPC, LLC by email or phone at 571-358-9858 to express their preferences if they determine later that they do not wish to have the information shared with any other third party services.

Credit Card Account Information. When clients choose to pay for therapy services using their credit cards, Nicole Schweon, LPC, LLC submits the information needed to obtain payment to the appropriate third-party payment vendors for the limited purpose of processing your payment. This is done via a third-party system with your consent and not through this actual website. Nicole Schweon, LPC, LLC does not otherwise disclose your credit card information nor have access to full financial information. This is also outlined in your financial consent.

Compliance with Law. Nicole Schweon, LPC, LLC may provide access to your confidential information, including personal information, when legally required to do so, to cooperate with legal proceedings, to protect against misuse or unauthorized use of our websites, to limit our legal liability and protect our rights or to protect the rights, property or safety of visitors to this website.

DATA STORAGE AND RETENTION

Your personal information is stored on servers in the United States. You understand and agree that Nicole Schweon, LPC, LLC may collect, use, disclose, and otherwise process the information you provide as described in this Privacy Policy even if you are located in an area outside the United States. Your personal information may be disclosed in response to court-required inquiries or requests from government authorities, address any issues with contracted third-party services, or to respond to judicial process in the United States. Nicole Schweon, LPC, LLC will retain your personal information for as long as it is needed to provide you with services, or to fulfill any legal or contractual obligations we may have. If you are a resident of the EEA: Your personal information will be transferred to and processed in the United States, which has data protection laws that are different than those in your country and may not be as protective.

HOW ARE COOKIES USED?

Cookies. To make this site work properly, sometimes small data files called cookies are placed on your device. Most big websites do this too. By choosing to continue to use this site without changing your cookie setting, it is assumed that you are consenting to receiving cookies. Cookies are not used to disseminate personally identifiable information about Users over the Internet or to analyze any information that Users have knowingly or unknowingly provided. Users may instruct their Internet browsers to opt out of accepting a "persistent" cookie and rather accept only a "per-session" cookie, but will need to login each time they visit the sites to enjoy the full benefits. If the user declines the attachment of any cookie, the user may not have access to the full benefits of the websites. This website not require a log-in unless visitor choses to enter the Therapy Appointment client portal voluntarily. Cookies in our emails may be used to track



your interactions with those messages, such as when you send, receive, open, or click a link in an email message from us.

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You also have the right to:

- Access your personal data or information;
- Delete, or request deletion of, your personal data or information;
- Object to or restrict processing of your personal information;
- Request portability of your personal information;
- Complain to your local data protection authority at any time;
- Object to automated decision making; and
- Update your personal data or information.

If a visitor/user suspects that Nicole Schweon, LPC, LLC has handled its personal information in a manner that does not comply with this privacy statement, please contact us via email or phone.